

September 2008

www.cnyisaca.org



ISACA/IIA Joint Chapter Meeting

About the Program

“IT High Value Audits”

PRESENTER

Mario Dalicandro, Protiviti

DATE

September 24, 2008

TIME

Registration: 10:30 AM
Program: 11:00 AM
Lunch/Networking: 12:00 PM
Board Meeting: 1:00 PM

COST

Members: \$15 Non-Members: \$20

LOCATION

Wise Guys
426 North Franklin Street, Syracuse, NY
(See map on page 2)

MEAL CHOICES

Caesar Salad with Chicken
Vegetarian Option: Caesar Salad
Bleu Burger with Fries
Tuna Melt with Fries
Rigatoni Bolognese

PRE-REGISTRATION

by September 15, 2008

To Lynn Riley at lriley@fmschools.org
Or on the IIA-CNY's Chapter's Web page:
www.theiia.org/chapters/index.cfm?act=home.page&cid=58

This program provides you with 1 CPE

Technology's role is ever expanding across organizations and business processes. It is key to achieving business objectives efficiently and effectively. However, recognizing how technology creates unnecessary risks is difficult. Identifying and quantifying highly technical risks is a challenge most organizations face. And conveying these risks in a business context is complex. Mario will provide an outlook on high-value IT audits, including a snapshot of the technology landscape and its impact on internal audit, and provide examples of high-value IT audits.

Mario, a Director in Protiviti's New York Metro region, focuses on technology-risk services. He helps clients meet regulatory compliance requirements and supports IT audit for clients co-sourcing or out-sourcing their audit departments. Mario has over 18 years' experience in IT audit, performing reviews and managing IT audit projects in various industries. Prior to joining Protiviti, Mario managed the Altria IT audit function for its North, Central, and South American tobacco businesses and its US-based data centers. He also managed audits for two major US data centers and provided support for the execution of integrated audits. Mario conducted extensive SAP technical reviews, specializing in BASIS, security, e-commerce and FI-CO. He also managed pre- and post-implementation reviews of multiple SAP projects and maintained risk assessment models for three operating companies with combined sales of \$25B.

Prior to Altria, Mario worked for Fidelity Investments and Deloitte & Touche.

Mario is in his second year as a member of the New York ISACA Board of Directors and has helped enhance ISACA's volunteer program.

Directions to Wise Guys

From Route 690 Eastbound

Take the West Genesee Street/West Street Exit toward West Genesee Street. Bear left onto West Willow Street. Turn left onto North Franklin Street. After passing under Route 690, bear left to continue on North Franklin Street. Wise Guys is on the right.

From Route 690 Westbound

Take the West Street exit. Take the Erie Boulevard West exit. Turn left onto Franklin Street. After passing under Route 690, bear left to continue on North Franklin Street. Wise Guys is on the right.

From Route 81 Southbound

Take the Butternut Street Exit. Turn left onto North Franklin Street. Wise Guys is on the right.

From Route 81 Northbound

Take Route 690 West. Follow directions for Route 690 westbound.

Active Board Members – Contact Information

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Immediate Past President	Stephen Klingaman, CISA	klingasr@morrisville.edu

Yak Ngi's Reminders...

- It was great to see so many chapters represented at the Global Leadership Conference. There were more than 230 attendees representing 146 chapters from 66 different countries. A special thanks go to the many chapter leaders who volunteered as speakers for the conference and to all of the attendees who actively shared their experiences and challenges.
- Please remember that all primary delegates to the Global Leadership Conference must submit their expense reports (with original receipts) to ISACA International Headquarters' finance department within 60 days of the event. The form can be downloaded from www.isaca.org/global.
- As the 2008-2009 year begins, please welcome this year's ISACA International Membership Board representatives. Chapter officers are encouraged to contact the representative in their region with any questions or concerns. The 2008-2009 Membership Board, by region, can be found on page 4 of this issue of *ExpressLine*. Thanks and gratitude are also extended to Steve Thorsted, Denis Proulx and Ana Virginia de Vargas for their service to the Membership Board over the past several years.
- The *2008/2009 Chapter Administration Manual* will be mailed to all chapters this month and is available online at www.isaca.org/chapteradmin. It contains a wealth of information on ISACA policies and procedures, including bylaws guidelines, logo usage, financial information and much more. This manual should be the first place you look when you have questions regarding ISACA administration.
- As the chapter's educational year begins, please keep in mind that the ISACA International web site offers chapters the ability to publicize chapter events at www.isaca.org/seminars, www.isaca.org/cisareview and www.isaca.org/cismreview.



Yak Ngi



Member Benefit of the Month: Audit Programs and ICQs

The audit programs and internal control questionnaires (ICQs) are guidance tools to help members determine best practices when performing their job functions. They are available at www.isaca.org/icq.

Research Update

Information Security Program Metrics

This upcoming publication, to be available later this year, extends the information presented in *Information Security Governance: Guidance for Boards and Executive Management*. It further explains the concepts related to security program performance measurement and provides a guide that information security managers will find useful.

Recent/Upcoming ISACA/ITGI Releases

- *Top Business/Technology Issues Survey Results* (now available)
- *COBIT® Mapping: Mapping ITILv3 With COBIT® 4.1* (now available)
- *Aligning COBIT® 4.1, ITILv3 and ISO/IEC 27002 for Business Benefit* (available shortly)
- *COBIT® Mapping: Mapping COSO ERM With COBIT® 4.1* (available shortly)
- *Identifying and Aligning Business Goals and IT Goals* (available shortly)
- *IT Governance and Process Maturity* (available shortly)
- *Unlocking Value: An Executive Primer on the Critical Role of IT Governance* (available shortly)
- *COBIT® Mapping: Mapping FFIEC Framework With COBIT® 4.1* (fourth quarter)
- *COBIT® Mapping: Mapping ISO/IEC 20000 With COBIT® 4.1* (fourth quarter)

More information on these publications and, in some cases, member downloads are available at www.isaca.org/deliverables. Those publications available for purchase can be found in the ISACA Bookstore at www.isaca.org/bookstore. ■

Distance Learning Update

September 2008 e-Symposium

The September ISACA e-Symposium is scheduled for Tuesday, 30 September 2008 and will focus on audit compliance challenges. To register for the September e-Symposium and take the first step toward earning three free continuing professional education (CPE) credits, please visit <http://isaca.brighttalk.com>. All e-symposia are recorded and archived for viewing on demand. For more information, please visit www.isaca.org/elearning.



ISACA e-Learning Campus

The CISA® Online Review Course is now available on the ISACA e-Learning Campus. This interactive, web-based course was developed to provide Certified Information Systems Auditor™ (CISA®) exam candidates and ISACA members with an efficient and cost-effective tool for exam preparation and for performing information systems audits and reviews. For more information, please visit www.isaca.org/elearning. ■

Conference Spotlight

Network Security Conference and Information Security Management Conference

10-12 November 2008

Amsterdam, The Netherlands

The 2008 Network Security Conference and the Information Security Management Conference offer attendees the opportunity to register for one conference while attending sessions from two.



The 10th annual Network Security Conference will cover physical security issues, web security environments, application security, hacking concepts and tools, intrusion detection and prevention systems, wireless network security, and database security.

The fifth annual Information Security Management Conference will cover information security management issues, including information security governance, risk management, emerging threats, information security program management, response management and security policies. Experienced professionals, as well as new or aspiring Certified Information Security Manager® (CISM®) holders, will find great value in this conference.

For more information and to register, please visit www.isaca.org/hsc or www.isaca.org/infosecurity.

Future Conferences and Training Weeks

Upcoming events are noted in the Calendar of Events. Other future 2008 events to keep in mind include:

- 4-5 December 2008—IT Controls for Sarbanes-Oxley: The Symposium, Dallas, Texas, USA
- 8-12 December 2008—ISACA Training Week, New Orleans, Louisiana, USA ■

Bookstore Update

Check out the new ISACA and IT Governance Institute® (ITGI™) research projects and peer-reviewed books offered in the ISACA Bookstore

- *Enterprise Value: Governance of IT Investments, The Val IT Framework 2.0**
- *Enterprise Value: Governance of IT Investments, Getting Started With Value Management**
- *Biometric Technologies and Verification Systems*
- *ITAF: A Professional Practices Framework for IT Assurance**
- *Role Engineering for Enterprise Security Management*
- *The Little Black Book of Computer Security, 2nd Edition*
- *How to Cheat at Configuring Open Source Security Tools*
- *Architecture and Patterns for IT Service Management, Resource Planning, and Governance*
- *Building a World-Class Compliance Program: Best Practices and Strategies for Success*
- *Digital Privacy: Theory, Technologies, and Practices*
- *Governance, Risk and Compliance Handbook: Technology, Finance, Environmental, and International Guidance and Best Practices*

Calendar of Events

Dates of conferences/events are indicated in **RED**; other dates and deadlines are indicated in **BLACK**.

September

- 3 September Early-bird registration deadline for the IT Audit Management Forum in Zurich, Switzerland
- 8-10 September **Network Security Conference and Information Security Management Conference**, Las Vegas, Nevada, USA
- 8-10 September **Oceania CACSSM**, Sydney, New South Wales, Australia
- 15-16 September **IT Controls for Sarbanes-Oxley: The Symposium**, Washington DC, USA
- 15-19 September **ISACA Training Week**, Edinburgh, Scotland, UK
- 17 September Early-bird registration deadline for the Network Security Conference and Information Security Management Conference in Amsterdam, The Netherlands
- 22-26 September **ISACA Training Week**, Washington DC, USA
- 24 September Final registration deadline for the December CISA, CISM and CGEIT exams
- 30 September **e-Symposium** on audit and compliance challenges

October

- 1 October Early-bird registration deadline for the Training Week in New Orleans, Louisiana, USA
- 8-10 October **IT Governance, Risk and Compliance Conference**, Orlando, Florida, USA
- 13-17 October **ISACA Training Week**, Anaheim, California, USA
- 27-28 October **IT Governance Forum, IT Audit Management Forum, and Information Security Management Forum**, Scottsdale, Arizona, USA

November

- 3-7 November **ISACA Training Week**, Chicago, Illinois, USA
- 10-12 November **Network Security Conference and Information Security Management Conference**, Amsterdam, The Netherlands
- 12 November **IT Control Objectives for Basel II Symposium**, Zurich, Switzerland
- 13-14 November **IT Audit Management Forum**, Zurich, Switzerland

- *Information Security Governance: Guidance for Information Security Managers**
- *Information Systems for Managers: Text and Cases*

(* Denotes an ISACA/ITGI publication)

Complete descriptions of these books are available on the ISACA web site, www.isaca.org/salebooks. Questions? Please contact the Bookstore by e-mail at bookstore@isaca.org or by phone at +1.847.660.5650. ■

Certification Update

July Certifications

In July 2008, 259 CISA, 40 CISM and 126 Certified in the Governance of Enterprise IT™ (CGEIT™) candidates were awarded certification.

December Exam Registration and Changes

The final registration deadline for the 13 December 2008 CISA, CISM and CGEIT exams is 24 September.

To view details on the exams, please visit www.isaca.org/cisaboi, www.isaca.org/cismboi or www.isaca.org/cgeitboi.

Registration is available at www.isaca.org/examreg.

For those already registered, changes to registration information, such as exam site or language, are free through 10 October 2008. US \$50 will be charged for all changes to exam registrations received between 11 October and 17 October 2008. No changes will be accepted after 17 October 2008. Candidates should contact exam@isaca.org with any questions or exam change requests.

Candidates unable to take the exam can request a deferral of their registration fees to the next exam date. Deferral requests received on or before 17 October 2008 will be charged a US \$50 processing fee. From 18 October through 26 November 2008, a US \$100 fee will be charged. Please direct candidates to www.isaca.org/examdefer for further information.

CISA, CISM and CGEIT Exam Study Materials

Please remind members preparing for the CISA and CISM exams of the all new, completely revised CISA (www.isaca.org/cisabooks) and CISM (www.isaca.org/cismbooks) study aids available at the ISACA Bookstore. Depending on the publication, the latest editions are available in English, French, Italian, Japanese and/or Spanish.

A list of references of key publications and periodicals, cross-referenced by CGEIT domain, is available at www.isaca.org/cgeitreferences to assist in study preparations for CGEIT exam candidates.

Applications for Certification

Since the release of the June exam results, a large number of applications have been received at International Headquarters. Please remind exam passers that they are not certified until they have submitted their application and received approval from ISACA. The CISA, CISM and CGEIT designations may not be used until the candidate has received approval of his/her application from ISACA.

There are some CISA and CISM exam passers from the June 2004 exam who have not submitted their applications. Please encourage these members to submit their applications if they meet all of the requirements. If they do not apply within five years of their exam date, their score becomes invalid. Applications can be downloaded at www.isaca.org/cisaapp or www.isaca.org/cismapp. ■



Chapter Leader Q&A

Alvaro G. Jaikel, CISA, CISM, CPA
Costa Rica Chapter, President



Q: How did you first hear about ISACA?

A: The first time I heard about ISACA was in a workshop sponsored by the Costa Rica Chapter almost 25 years ago. I was amazed about the vision, content, schema and focus of the workshop. When I asked the instructors where they got the knowledge, the books and other materials presented, they explained what the EDP Auditor Association was and invited all the participants to join the chapter. Last June, our chapter celebrated its 30th anniversary as an ISACA chapter.

Q: Tell us something about yourself that we would find unique or unusual among ISACA members.

A: In the same year, I first attended a Latin Computer Audit, Control and Security (CACSSSM) conference outside my country, and also participated in the Latin American President's annual meeting, representing my chapter. In the first meeting I realized I did not know anyone, but in a few minutes the atmosphere became very friendly and warm, and I was amazed by the strong similarities in the vision, focus and goals of the majority of the participants. Although I have worked for international organizations, only in ISACA have I found that shared view and desire to work together to enhance our country, chapters and the Latin American region as a whole.

Q: What activities or plans is your chapter working on this year about which you are especially excited?

A: We are currently preparing for the Latin CACS conference in Costa Rica in 2009. The chapter is also developing strong and permanent relationships with local government, regulatory agencies, professional associations and other institutions related to the IT environment.

Q: What is the most important benefit you get from volunteering with your chapter?

A: The most important benefit I get from volunteering with my chapter is the opportunity to interact and work with many well-recognized professionals of the Latin American region. The experiences they have shared with me and other colleagues are invaluable.

Q: What is your best piece of advice for other chapter presidents?

A: What I recommend is to share your vision of the chapter with all the members. Encourage them to work enthusiastically as a team to make it happen. Only with the contribution of volunteers is it possible to achieve great goals. ■

Global Leadership Conference Follow-up

Thank you to the chapter leaders who attended the Global Leadership Conference in Toronto, Ontario, Canada on 25-26 July. The ISACA Membership Board and the chapter relations staff hope the conference was an enjoyable and educational experience for all attendees. Chapter leaders can download presentations and view photos from the conference at www.isaca.org/global. Please take some time to review the presentations, many of which were presented by other chapter leaders. ■



The four K. Wayne Snipes Worldwide Award winners, Chito Jacinto (Manila), Nalin Wijetilleke (UAE), Barry Saunders (Winnipeg) and Andrew Hughes (Victoria) were presented their awards by ISACA/ITGI International President Lynn Lawton (center).

Are You Involved in Socially Active or Green Activities?

ISACA is interested in hearing and sharing the experiences of its socially active members. How are you, your coworkers, your chapter or your company involved in green activities?

Please send information on your green or other socially conscious activities to publication@isaca.org. Select stories will be chosen for inclusion in upcoming issues of *Global Communiqué*. ■



Irfan Iqbal and Huma Pasha (both from Karachi) photographed with ISACA International staff members.

Did You Know...

ISACA recently launched the ISACA e-Learning Campus. The campus now includes the CISA Online Review Course. For information about the e-Learning Campus, please visit www.isaca.org/elearning. ■

Questions for ISACA? Please contact...



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